Resolve "One or more enquiry notification emails could not be sent" message

This banner appears when there was a recent issue sending an enquiry notification email. Check your notification email address and review your enquiry list for any delivery errors; if none are found, you can close the message.

What this message means

You may see the message: "One or more enquiry notification emails could not be sent. Please update your notification email addresses in tribe settings and check your enquiry list in the left hand menu for errors." This indicates there was a recent issue sending an enquiry notification.

Step 1: Confirm your notification email address

- From your tribe Settings, select Notifications.
- Verify the notification email address is correct and update it if required.

Step 2: Check for errors in your Enquiry list

- Open the Enquiry menu to view your enquiry list.
- Look at the Emailed column: a red dot indicates an issue.
- If you see a red dot, select View Enquiry and review the Notification log for further information.

If no issues are found

If your notification email is correct and there are no red dots or error details in the notification log, you can simply close the message. It may have been triggered by a temporary sending issue.