The franchisee profile

What the profile page shows for a candidate or a signed franchisee, and what you can do from it.

Open any row on the **Franchisees** list to reach the profile. The header shows the person's name, their status chip, email, mobile, where they are based and when they were added, with **Open a deal** and **Edit** on the right.

Status

Status	Meaning
Candidate	At least one deal is being worked, or none has been opened yet.
Franchisee	A deal has been signed. Set automatically the moment a deal reaches a Signed stage.
Former franchisee	They have left the network. Set by hand from Edit.
Lost	Their only deal was closed as lost. Reopening a deal puts them back to Candidate.

The cards

- **Deals** lists every deal for this person — open, signed and lost — with its territory, days in the current stage and a stage chip. Click one to open the deal page.
- **Activity** is the timeline: calls, notes and meetings you log, plus everything the system records such as stage moves and completed tasks. Log a note directly from the box at the top.
- **Tasks** shows open tasks for this person with a quick add and a tick to complete. Turn on **Show completed** to see finished ones.
- **Details** shows the owner, source, preferred contact, address and notes.
- **Tribes owned** appears once the franchisee is linked to one or more tribes, with their role at each and a Former marker for the ones they no longer hold.

Editing

Edit opens the same form as adding a candidate, plus the **Status** field. Use it to correct details, change the owner or mark someone as a former franchisee. The **Delete** button at the bottom left removes the person and every deal, task and activity attached to them after a confirmation — it cannot be undone, so prefer marking them Lost or Former.