Sharing a store with other organisations

Letting other organisations buy from — or help run — your store, and what each of the three access levels can do.

A store belongs to the organisation that created it. Sharing it lets other organisations reach it, which is how one store serves a whole group of brands or regions instead of each running their own.

Sharing is managed in **Settings**, under Connected Network Store Child Organisations.

The three access levels

Level	Can do	Give it to
Owner	Everything, including settings and deleting the store.	Your own organisation. Rarely anyone else.
Manager	Run it day to day — products, orders, subscriptions, receivables — but not the store settings.	A brand or region that manages its own catalogue and customers.
Buyer	Shop the storefront and see their own orders. No admin screens at all.	Everyone who only needs to buy. This is the common case.

MANAGER SEES EVERY CUSTOMER, NOT JUST THEIR OWN
Manager access covers the whole store: every order, every tribe and every balance in it, including other organisations'. If a brand should only see their own trading, give them Buyer access — or give them their own store.

One store or several

Situation	Do this
Same catalogue, same prices, shared events	One store shared with everyone as Buyer.
Different catalogues or currencies	A store each. Currency is set per store and cannot sensibly be mixed.
Brands that must not see each other's trading	A store each, or Buyer access only.
A brand that runs its own catalogue but shares your events	Their own store, plus Buyer access to yours for the shared items.

Product audiences work inside a shared store

Sharing decides who can reach the store. A product's **audience** decides who sees that product once inside. Together they let one store carry both network-wide items and things only one brand is offered.

Remember that audience hides a product outright rather than showing it as unavailable — so a shared organisation asking why they cannot find something is usually an audience question, not an access one.

Removing access

Removing an organisation stops them reaching the store. It does not undo their history — their past orders, outstanding balances and active subscriptions all remain, and subscriptions keep billing.

> **CUT ACCESS AND YOU STILL HAVE TO CUT THE BILLING**
> An organisation removed from a store cannot shop, but their subscriptions renew as normal and their unpaid orders stay collectable. Cancel the subscriptions and settle the balance deliberately, or you will be invoicing an organisation that can no longer see what they are paying for.